

# How To Measure for a SOFA Delivery

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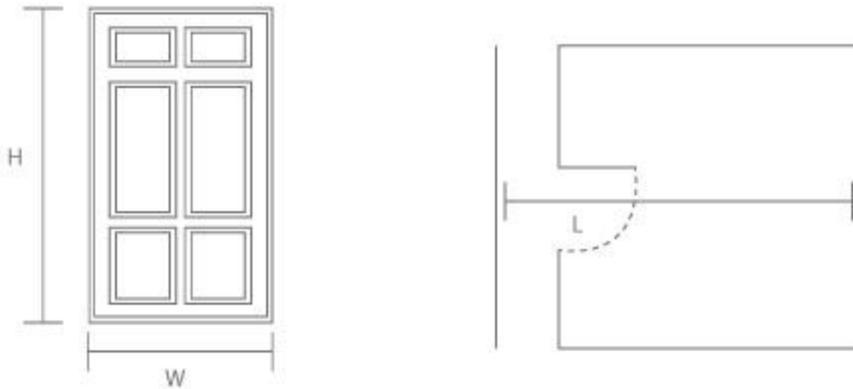
Thank you for choosing The Cross to furnish your home! We want you to LOVE everything you purchase from us so our goal is to make the entire process, from furniture selection to final installation, as enjoyable as possible.

## 1. Measure your Space

Now that you've selected the sofa of your dreams and before you place your order, it's important to be sure that it can be successfully delivered into your space! Our published dimensions (width x height x depth) will give you the information you need to measure your space, and taking the time to do so will help avoid any surprises.

Here are a few tips to get you started:

1. Measure the height and width of your entryway, including elevator doors and interior hallways, doorways and stairs. Also, measure the total length of clearance between the outside and the interior wall.



2. Use the furniture measurements to determine whether the piece can go straight through the entryway, at an angle, or on-end.
3. Ensure there's a clear and unobstructed path in front of and beyond each doorway. Make note of any decorative moldings, interior walls, the ceiling height, stairways and banisters that may pose an obstacle.
4. If you live in an older building with a small elevator, a townhouse, or have had delivery issues in the past, our Sales Associates can recommend pieces that will fit in smaller spaces.

## 2. Review the Dimensions of your Sofa

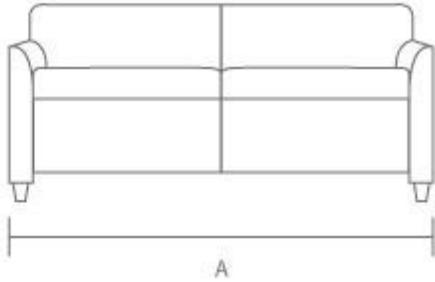
In order to make sure your furniture does not exceed the entry clearance, we provide the width, depth and height of our furniture online and in our store. Measurements are calculated from each piece's widest and/or tallest point.

Sofas are delivered into your home completely assembled. If you have selected a standard size sofa/sectional or a style that is particularly deep diagonally, please consult with your Sales Associate for special instructions.

### Sofas & Sectionals

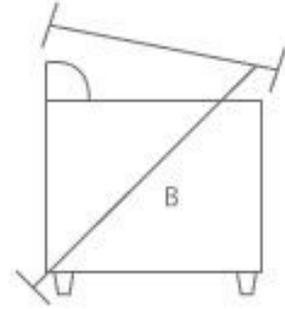
#### Width (A)

Measure from the farthest points left to right



#### Diagonal Depth (B)

Measure from highest point of back frame to front of the arm. measure from bottom rear corner up to the that bisects the straight edge.



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### 3. Complete Measurement Checklist

- Elevator (doorway measurements, interior width & depth)
- Hallways
- Hanging Light Fixtures
- Drop Ceilings
- Stairs & Bannisters
- Door Widths

### 4. Avoid Additional Costs

Please note that all Delivery fees are **non-refundable**. Additional costs will be incurred for removal of existing furniture, as well as for the return of the item(s) to our warehouse. Still unsure? We can always send a local team to come measure your space to confirm your delivery will go smoothly. Pricing is determined by location, so please consult with your Sales Associate for more information.

### QUESTIONS?

Please contact us and we would be happy to answer any questions or concerns you may have!

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